

Traderswarehouse Returns Form – Fax 0844 844 4045

Please complete this form in full, fax or email us to obtain the Returns Authorisation Number. The RMA number will expire in 14 days. If you have not sent the unit back within 14 days you will have to contact us for a new RMA number.

Invoice Number	
Date of Invoice	
Product Being Returned	
Company Name	
Account Number	
Contact Name	
Telephone Number	
Fax Number	
Exact Reason for return	

Please fill in the next section after we have issued you with a returns number and include a copy of this form with the goods you are returning to us.

Returns Number	
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Returns Policy:

Products **MUST** be returned in original packaging with all the contents they were sent out with (power supplies, user manuals, etc), unless it is an aged item that you will of course have no original packaging for, however with DVRs it is essential we receive the power supply back, as in many cases it is simply the PSU that is faulty.

It is your responsibility to ensure that suspected faulty items are sent back to us by a method which provides proof of receipt (e.g. recorded / special delivery or courier).

Returned goods will not be accepted without a returns form.

Do not send cameras back with cut leads as they will not be accepted under any circumstances.

If goods sent back as faulty are found to be in good working order a labour charge of £15 + VAT will be made as well as any courier charges we incur.

PLEASE PUT A COPY OF THE RETURNS FORM IN WITH THE RETURNS, AND ENSURE THAT YOU PUT THE RETURNS NUMBER CLEARLY ON THE OUTER PACKAGING.

Make sure goods being returned conform to our returns policy. If they don't they will not be accepted.

I have read and understood the returns policy

Name _____ Signature _____

Company _____ Date _____